Product Information Bulletin

Subject: Hydronic L2 Preheater Discontinuation and Hydronic L3 Retrofit Details

Affected Unit(s): Hydronic L2 Preheater

Affected Part(s): 11665662

Date: 9/2/2026

This notice is being provided by ABC Bus, Inc. and applies to Van Hool CX45 vehicle(s) equipped with the Eberspacher Hydronic L2 Preheater.

This is to inform you that Eberspacher has discontinued the Hydronic L2 Preheater and no longer provides the burner head or control unit for this model.

IMPORTANT PRODUCT INFORMATION

Eberspacher no longer offers complete Hydronic L2 preheater assemblies and has discontinued the burner head and control unit for this model.

If the complete preheater assembly, burner head, or control unit requires replacement, the vehicle must be retrofitted with the Hydronic L3 preheater.

NEXT STEPS

To support customers with this transition, ABC offers an adapter harness and detailed work instructions to simplify the retrofit from the Hydronic L2 to the L3 preheater while minimizing modifications to the vehicle's existing wiring.

For information, please contact our Parts Call Center:

USA & Canada: 877-427-7278

callcenter-parts@abc-companies.com

REMEDY INFORMATION

Required part numbers:

- 11912491
- ABC-17968
  - or
- ABC-17967

Please call ABC Parts Source with your Vehicle Identification Number (VIN) to verify which adapter harness is required.

Applicable Work Instruction number: ABC-17965







ABC Bus, Inc.'s responsibility under this bulletin is limited to the provision of the remedy described herein.

ABC BUS, Inc.

CORPORATE HEADQUARTERS
17469 West Colonial Drive,
Winter Garden, FL 34787
800-222-2871 • 407-656-7977 • F: 407-905-7010
abc-companies.com