SERVICE BULLETIN

SB1263

ADDRESSEES	**:** ABC Customer Care and Parts Source Owners and operators of coaches listed under 'Application'
VEHICLE MODEL	**:** T2140, T2145, C2045
MANUAL SECTION	**:** Chapter 8.6: Defroster motor
BULLETIN TYPE	**:** Field Change Program
DATE	**:** April 17th, 2014
SUBJECT	**: To change blower of driver's cab climate unit**
TERMS & CONDITIONS	**:** Refer to the warranty section further in this Bulletin.

APPLICATION:

Model	VIN
T2140	40635→40644
T2145	44395→44397 44405→44418 44700 44752→44800 44901→44961
C2045	46259→46263 46277→46424 47710→47714 47722→48132

DESCRIPTION:

- Field reports have determined that there is a frequent failure of the blower in the driver's cab climate unit.
- To address this issue, HeaVac (with the consent of Van Hool) is conducting a field change program (refer to enclosure "HeaVac Service Bulletin SB-0025), the terms and conditions of which are explained further on under "Warranty".
- Owners and operators of the affected units should replace the blower.

MATERIAL:

Old parts

VH Reference	Description	Qty.
10947040	Blower	1

New parts

VH Reference	Description	Qty.
11370295	Blower	1

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PREPARATIONS:

- Park the coach on a level surface with the front wheels straight.
- Apply the parking brake and shut down the engine.
- Switch off all systems and turn off the battery master switch.
- Put a “DO NOT OPERATE” tag on the steering wheel.



CAUTION!

Observe safe shop practices at all times.

WARRANTY:

1. Terms and conditions:

Van Hool will accept warranty claims for this repair as follows:

Parts:

- Supply: parts will be supplied through regular channels, free of charge.

Labor allowance: 1.0 (one) hour of labor will be awarded per coach repaired.

Campaign expiration date: Service Bulletin issue date + 1 year.

2. Claim references:

- Causal part: 10947040
- Job code: E10339V

Claim submission: Contact ABC Customer Care Warranty Department for guidance.

Monitoring and performance: The claim records pertaining to this Bulletin will be used to determine that the remedy has been executed in accordance with the manufacturer’s instructions and to evaluate the status of this Field Change Program.

3. Enclosures:

HeaVac Service Bulletin SB-0025

End of procedure

Doc.nr. :	F.2.10-07 / Versie 2		Document	HEAVAC HEATING • VENTILATION • AIR-CONDITIONING
Opgesteld :	Ronald van der Pol	24-3-2014	**Servicebulletin**	
Gewijzigd :	Gerard van Kampen	28-02-2014		

Subject: **Blower 053.015**

Date: 24-3-2014 **Document no:** SB-0025

Issued by: Ronald van der Pol

Subject:

Change of twin radial blower with HeaVac description DRB1100BL as used on demister units.

Overview product references

	VH Reference	HeaVac Reference	HeaVac Type
OLD	VH10947040	053.003	K3G097 AK34-58
NEW	VH11370295	053.015	K3G097 AK82-76

Description

Changed and improved EC (1) - motor construction: housing and electronic controls have been changed for higher reliability.

Improved blower 053.015 can be identified from information on product labels as well as cooling fins on the motor housing (see pictures below).



053.003



053.015

Availability

The new, improved blower 053.015 is available per immediate effect.

(1) = Electronically Commutated, i.e. Brushless