# SERVICE BULLETIN
SB1777

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| **ADDRESSEES** | : Owners and operators<br>ABC Customer Care and Parts Source |
| **VEHICLE TYPE** | : Coaches with unitized wheel bearings |
| **CONFIGURATION GROUP** | : 12.06 Axles – Front axle<br>12.10 Axles – Drive axle<br>12.14 Axles – Trailing axle |
| **BULLETIN TYPE** | : **Service information** |
| **DATE** | : April 02nd, 2020 |
| **SUBJECT** | : **To check/replace wheel bearings periodically** |
| **TERMS & CONDITIONS** | : This service bulletin does not entitle to any reimbursement. |

## WHEEL BEARING END-PLAY CHECKING:

This bulletin is being released as a reminder of the importance of wheel bearing preventive maintenance. Check the wheel bearing end-play every 50,000 miles*, and when having any work done on the brakes or any other component on the axle end. Follow the instructions mentioned in section 12 of the maintenance manual.

** Vehicles driving less than 50,000 miles/year: at least every year. Vehcles driving more than 50,000 miles/year: at least every 6 months.*

## REPLACEMENT INTERVAL FOR WHEEL BEARINGS:

To ensure maximum vehicle performance and quality it is recommended to replace the wheel bearings of the front, drive and trailing axles every 500,000 miles or every 5 years, whatever comes first. Instructions on how to do can be found in section 12 of the maintenance manual.

## HELP DESK:

If there are any questions, please call ABC Customer Care & Parts Source toll-free for guidance on 1-877-427-7278. Listen for the warranty prompt and select that option.

## DISCLAIMER:

The procedures contained herein are not exclusive. Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved. Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

*Continued on next page.*

## INFORMATION HANDLING:

Important supplements and modifications of technical information not yet included in the manual are communicated by means of Service Bulletins.

## VAN HOOL CUSTOMER PORTAL:

Consult the Van Hool customer portal for the latest service documentation. Beside the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through www.vanhool.be, and only with a code (password) from Van Hool. If you do not have a password yet, request it by using the link on the Van Hool website.