SERVICE BULLETIN

SB2095

ADDRESSEES	:	Owners and operators of vehicles listed under “Application” ABC Customer Care and Parts Source
VEHICLE MODEL	:	CX45, TX45 and TDX25US with Cummins X12 engine
MANUAL CHAPTER	:	02.10 Engine – Fuel system
BULLETIN TYPE	:	**Safety Recall NHTSA 21V-995**
DATE	:	February 01st, 2022
SUBJECT	:	**Fuel tubes between high pressure fuel rail and injectors may crack and leak fuel**
CONDITIONS	:	-

APPLICATION:

The Cummins safety recall campaign, subject of this bulletin, is applicable to the vehicles below:

Model	VIN	Number of vehicles*
CX45	81456→81465, 81471→81499, 81500→81512, 81706, 81709, 81720	55
TX45	41718→41721, 41749→41750	6
TDX25	42989, 89166→89185, 89191→89200, 89202→89248	78
		Total: 139

*Affected Cummins engines still located on the Van Hool manufacturing plants will be checked by Van Hool before shipment, and are therefore not included in this list.

DESCRIPTION:

Cummins, manufacturer of engines, has informed Van Hool about a problem with the fuel tubes between the high pressure fuel rail and the injectors of cylinders four, five and six on a select number of X12 engines. The fuel tubes may fatigue and crack, which can result in a high pressure fuel leak. A high pressure fuel leak in the presence of an ignition source can increase the risk of a thermal event.

Cummins has organized a safety recall to address this problem.

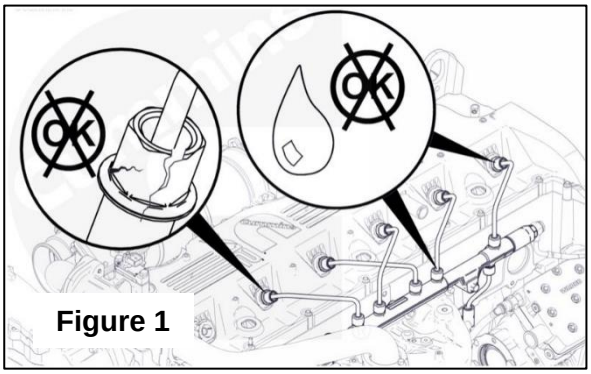


Figure 1

Cummins apologizes for the inconvenience caused by this safety recall and wishes to thank you in advance for your cooperation and attention to this matter.

WARNING!

Fuel tubes are under high pressure, even when the engine is not running.

Continued on next page

WHAT TO EXPECT FROM CUMMINS?

- Cummins will contact you to make an appointment with regard to Safety Recall "SB2095".
- Cummins will execute the work according to their own service bulletin.
- Cummins will inform ABC Companies after having executed the modification.

WHAT TO EXPECT FROM ABC COMPANIES?

ABC Companies will register the execution on the Van Hool customer portal in order to guarantee a correct follow-up and administration.

WHAT DO WE EXPECT FROM YOU?

We expect you to cooperate with this Safety Recall when contacted about this subject. If you fail to do so, you risk to be held totally responsible.

HELP DESK

If there are any questions, please call ABC Customer Care & Parts Source toll-free for guidance on 1-877-427-7278. Listen for the prompts for warranty and select that option.

DISCLAIMER:

The procedures contained herein are not exclusive. Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved.
Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

VAN HOOL CUSTOMER PORTAL:

Consult the customer portal regularly for the latest service documentation. In addition to the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through www.vanhool.be, and only with a code (password) from Van Hool. If you do not have a password yet, request it by using the link on the Van Hool website.

INFORMATION HANDLING:

Important additions and modifications regarding technical information not yet included in the manual will be communicated through Service Bulletins.